

Let me tell you about *Mary...

Mary was referred by a local funeral home. Her father died in his home in Colorado Springs. No one found him for 5 days. When Mary learned of her father's death, she didn't know what to do or where to start. She lives on the east coast and her 4 children were starting school in the next few days. She didn't know when she would be able to fly to Colorado Springs. Her first questions were, "What if we can't find the will? Can we even sell the house without a will?"

*name has been changed to protect the privacy of our client.



We were immediately available

I answered, "Yes, we can help you sell the house even if we don't find the will." We are here to answer questions about the process and re-set expectations.

We were her "boots on the ground." We checked on the house weekly as well as the mail, until she could forward it. We obtained bids from biohazard cleaning companies, delivered a pending death certificate to the property insurance agent and met the insurance adjuster on-site. We searched for the will, asset and creditor information and compiled the information in a format that would be helpful for an attorney. Then we referred her to a local, excellent probate attorney.

Here for your families from the first moment...



What's next?

Once probate was opened, we reviewed how best to proceed with the personal property; disburse to family, estate sale or donate? Together we determined after the family picked out special items, donation was the best option. Because of our help, Mary and her brother were able to make one trip here, on their schedule.

In one day, we were able to inventory, pack and label the entire household. We also cleared the two storage sheds in the backyard and removed the yard waste. We were meticulous in checking every shoe, pocket and hidey hole for hidden treasures. We met Springs Rescue Mission at the house. The following day, our recommended Realtor had the house on the market.

We provided Mary with a final report including itemized donation lists. Our fees are reimbursable by the estate.

How can we help your next family?